

MENTAL HEALTH NURSING

NCLEX
2026 READY

Group & Milieu Therapy

THERAPEUTIC ENVIRONMENTS • GROUP DYNAMICS • SAFETY FIRST

1 Definition & Overview

Group Therapy

- ▶ A therapist-led meeting of **2+ clients** working together on shared issues
- ▶ Promotes **insight, socialization, and peer support**
- ▶ More **cost-effective** than 1:1 therapy; reaches more clients

Milieu Therapy

- ▶ Uses the **entire therapeutic environment** as treatment
- ▶ A **safe, structured, predictable** unit where every interaction is therapeutic
- ▶ Goal: help the client **learn coping skills** to transfer home

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How It Works (Mechanism)



Group Development — Tuckman's Stages:

Forming Orientation, introductions, anxiety high	Storming Conflict, power struggles, testing limits	Norming Cohesion forms, rules accepted, trust grows	Performing Working phase — real therapeutic change	Adjourning Termination, reflection, goodbyes
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Milieu — 5 Core Components (Gunderson):



Yalom's Therapeutic Factors (high-yield!):

Universality "I'm not alone"	Instillation of Hope Seeing others improve	Altruism Helping others heals self
Catharsis Expressing emotion	Cohesion Sense of belonging	Imparting Info Learning from group

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Assessment Cues — Group Dynamics



✓ Healthy Group Signs

- ▶ Members **share airtime equally**
- ▶ Conflict is **addressed openly** & respectfully
- ▶ **Confidentiality** is maintained
- ▶ Members give/receive feedback
- ▶ Progress toward goals is visible

⚠ Dysfunctional Roles

- ▶ **Monopolizer** — dominates discussion
- ▶ **Silent member** — withdrawn, not engaging
- ▶ **Scapegoat** — blamed by others
- ▶ **Rescuer** — deflects with humor/advice
- ▶ **Recognition seeker** — needs constant attention

🚩 RED FLAGS

IMMEDIATE INTERVENTION NEEDED: threats of violence, suicidal/homicidal statements, breach of confidentiality, physical aggression, escalating anger, psychotic decompensation, or a member in acute emotional crisis. **Safety ALWAYS trumps group process.**

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Priority Nursing Interventions



🛡 Safety & Structure (ALWAYS FIRST)

- ▶ **Assess** the milieu for safety hazards each shift
- ▶ **Maintain** visible, predictable routines
- ▶ **Set limits** clearly, consistently, non-punitively
- ▶ **Remove** client from group if escalating
- ▶ **Document** precipitants & de-escalation

🗣 Group Facilitation

- ▶ **Establish** ground rules at first session (confidentiality, respect, one speaker)
- ▶ **Redirect** monopolizer: "Let's hear from others"
- ▶ **Invite** silent member: "What are your thoughts, John?"
- ▶ **Protect** the scapegoat; reframe group focus
- ▶ **Model** therapeutic communication

🏠 Milieu-Specific Duties

- ▶ **Conduct** daily community meetings
- ▶ **Encourage** participation in unit activities
- ▶ **Role-model** appropriate behavior
- ▶ **Orient** to reality (time/place/person)
- ▶ **Collaborate** with the interdisciplinary team

📋 ABCs in Mental Health

- ▶ **Airway** — after seizure, overdose, restraint
- ▶ **Behavior safety** — harm to self/others is the psych "breathing"
- ▶ **Communication/Coping** — therapeutic rapport
- ▶ Use **Maslow** → physiological & safety before self-esteem

5 Pharmacology in the Milieu



Group/milieu therapy has no "drug of its own," but the milieu is where these PRN meds are most commonly given for acute agitation. Know the B-52!

B The B-52 (acute agitation cocktail)

DRUGS:	Benadryl 50 mg + 5 mg Haldol + 2 mg Ativan, IM
MOA:	Sedation + antipsychotic + anxiolytic synergy
SIDE FX:	Oversedation, hypotension, EPS, respiratory depression, <i>QT prolongation</i>
NURSING:	Monitor VS & LOC q15 min x 1 hr → least restrictive measures first → document trigger, behavior, response

Haloperidol (Haldol) — typical antipsychotic

MOA:	Dopamine D2 blockade → ↓ agitation & psychosis
SIDE FX:	EPS, tardive dyskinesia, NMS (fever, rigidity, ↑CK), QT prolongation
NURSING:	Assess AIMS scale; hold & call provider for fever + rigidity

Lorazepam (Ativan) — benzodiazepine

MOA:	↑ GABA → sedation, anxiolysis
SIDE FX:	Respiratory depression, dependence, paradoxical agitation in elderly
NURSING:	Monitor RR; keep flumazenil available; avoid alcohol

Diphenhydramine (Benadryl)

MOA:	H1 antagonist → sedation; also treats acute EPS (dystonia)
SIDE FX:	Anticholinergic — dry mouth, urinary retention, confusion in elderly
NURSING:	Fall precautions; avoid in narrow-angle glaucoma & BPH

6 NCLEX Test Traps ⚠️



~~✗ "Tell the monopolizer to stop talking"~~

✓ Redirect: "Let's hear from someone who hasn't shared yet"

~~✗ "Move the violent client to a quiet room alone"~~

✓ Safety first — staff stays within sight; least restrictive & team approach

~~✗ "New admit goes straight to group therapy"~~

✓ Orient to unit & build trust first; group follows stabilization

~~✗ "Give PRN Haldol first for mild anxiety"~~

✓ Least restrictive — verbal de-escalation → PRN meds → restraints last

~~✗ "Share what another client said in group"~~

✓ Confidentiality is a **group rule** — reinforce it

~~✗ "Let the scapegoat absorb the group's anger"~~

✓ Nurse **protects** the scapegoat & reframes underlying group issue

🚑 **Priority rule:** If a group member becomes *suicidal, violent, or psychotic* — **remove from group and address 1:1 immediately**. Group therapy is never the priority over an acute safety event.

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Patient Education



Before First Group

- ▶ **Explain purpose:** "Group is a safe place to share & learn from others"
- ▶ Review **ground rules:** confidentiality, respect, one speaker at a time, start/end times
- ▶ "You may **pass** if you're not ready to share"
- ▶ Reassure that **anxiety is normal** at first



During Group

- ▶ Use **"I" statements** — speak for yourself
- ▶ **Listen actively**, avoid giving unsolicited advice
- ▶ Feedback should be **specific, kind, and honest**
- ▶ It's okay to **feel emotions** — the milieu is supportive



Discharge & Home Carryover

- ▶ Continue **outpatient groups** (AA, NAMI, DBSA, CBT groups)
- ▶ Identify **2+ support people** & a crisis line (**988**)
- ▶ Maintain **routine** — sleep, meals, meds, activity
- ▶ Use coping skills practiced in milieu at home



Family Teaching

- ▶ Group therapy is **not "just talking"** — it is evidence-based
- ▶ Respect client's **confidentiality**
- ▶ Watch for **warning signs** of relapse & know when to call 988
- ▶ Medication adherence + therapy = best outcomes

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Memory Boosters



🔑 MILIEU = "C-S-S-I-V"

- C** Containment → safety first
- S** Structure → predictable schedule
- S** Support → empathy & esteem
- I** Involvement → active participation
- V** Validation → individuality honored

👥 GROUP PHASES = "FSNPA"

- F** Forming — "Who is everyone?"
- S** Storming — "I don't agree!"
- N** Norming — "We get along now"
- P** Performing — "We do the work"
- A** Adjourning — "Time to say goodbye"

✍️ B-52 FOR AGITATION

Benadryl 50 + 5 Haldol + 2 Ativan → "Like a B-52 bomber, it puts agitation to sleep." Always go least restrictive first.

★ PRIORITY MANTRAS

- ▶ **Safety > Process** — if safety fails, group stops
- ▶ **Least restrictive → Most restrictive** — verbal → PRN → seclusion → restraint
- ▶ **Acute > Chronic** — the actively suicidal client beats the talkative one
- ▶ **Group is the "medicine"** — the milieu itself heals